#### Address:

St. Agnes Care Northwest Outpatient Family Medicine 4770 W Herndon Ave Suite 110, Fresno, CA 93722

## Hours of being there as a medical student:

Mon - Fri 8am - 5pm Wednesdays are half-days. Clinic in the AM, didactic lectures in the PM

### Badge access into Northwest FM location & Hospital:

Once you get your badge at orientation, call **559-450-3229** to check your badge access to St. Agnes Northwest location and the main hospital

Before orientation, complete all module trainings especially the ones that starts with "Th-epic" Incomplete modules = no EPIC access

After you complete the modules, you need to call 1-888-667-3003 and tell them you've finished your training modules and ask for them to unlock your Epic access Unlocking takes 30 mins to a few hours.

## **Setting up your Trinity/Epic sign-in:**

- 1) Before you can sign into Epic, set up Microsoft authenticator (part of two-factor verification)
  - a) Set up Microsoft Authenticator for Trinity/Epic sign-in:
- 2) How to get Epic on your laptop:
  - a) If you have Citrix from other institutions (Community Health, Kaiser, etc) you will need to delete the software first and then download Trinity'/St. Agnes's version. The links below include steps for removal.
    - i) Connect Setup Non-Trinity-Health for Mac

- (1) Note: for the Citrix Workspace, the pdf links you to the 2508 version. That version has been known to not work sometimes. If it doesn't work, uninstall that version and re-try with 2411.10 version instead.
- ii) Connect Setup Non-Trinity-Health for Windows
- 3) How to get Epic on your phone:
  - a) Epic Haiku phone

### Wifi:

Northwest clinic's private wifi network: Integrity

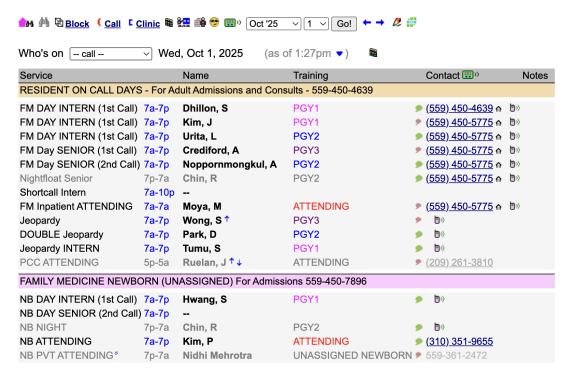
- Account: Try either username for Epic or Workforce ID# (7 digits). One of them should work
- Password: password to your trinity/epic account

Sometimes, Epic will not open on your laptop if you're connected to a public network, which is the "iguest" network

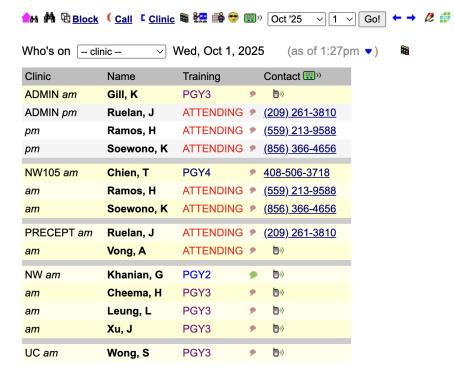
"Iguest" network is okay for phone, Epic Haiku app will still open

## **Viewing Preceptor and Residents Schedule:**

- Create an account with Amion
- Code: gmesamc!
  - Call schedule for FM inpatient
  - Clinic schedule for FM outpatient



Contact phillip.kim@samc.com if you have questions. Schedule last updated Oct 1 14:22 2025. 2025 OnCloud Aug 26 25



# Viewing location for Wednesday PM didactics:

• Download "ntfy" app on your phone

• Code: fmnotify